

IDENTIFYING DATA OF THE SERVICE PROVIDER OF THE COMPANY OF THE INFORMATION.

In accordance with article 10 of Law 34/2002, on Services of the Society of the

Information and Electronic Commerce, it is brought to your knowledge that the owner of the website is:

CALL CENTER CONSULTING, S.L. Spanish-owned company, with registered office at Comte d'Urgell 240 2nd floor, Barcelona, 08036 provided by C.I.F. B-63340038, constituted by means of a deed authorized by the notary of Barcelona, Mr. Eladi Crehuet Serra, dated November 11, 2003, under number 1850 of protocol, and registered in the Mercantile Registry of Barcelona, in volume 36154, folio 166, sheet nº B-278949, inscription 1.

1. Introduction

This Legal Notice regulates the use of the website <https://www.consultingc3.com> (onwards, the website) owned by CALL CENTER CONSULTING, S.L., with CIF A - 59916627 and registered office at Calle Comte d'Urgell 240-250, 2º A - 08036 - Barcelona - Spain Access to the website is free except for the connection cost through the telecommunications network supplied by the access provider hired by the users.

2. Acceptance

The use of the website attributes the condition of user and implies the acceptance of All conditions and terms of use included in this Legal Notice. Users are advised to carefully read this Legal Notice periodically, since the conditions of use of the same, included in the aforementioned Notice, may suffer modifications. CALL CENTER CONSULTING, S.L., reserves the right to unilaterally modify the conditions and terms of use of this page. If you continue to use the services provided on the website, it will be understood that you accept the modifications made in the same.

3. Navigation, access and security

Access and navigation on this website means accepting and knowing the legal warnings, conditions and terms of use contained therein. CALL CENTER CONSULTING, S.L., make the maximum efforts so that the navigation is carried out in the best conditions and avoid damages of any kind that could be caused during it. The Holder is not responsible for the damages, of any kind, that could be caused to the Users by the use of other browsers or different versions of the browsers for which the website has been designed.

4. Obligations of the user

4.1 Obligation to make proper use of the website

The conditions of access and use of this website are subject to current legislation and to the principles of good faith and lawful use by the user thereof being prohibited, in general, any type of action to the detriment of CALL CENTER CONSULTING, S.L., and contrary to this Legal Notice. The user agrees to use this service without incurring activities that may be considered illegal or illegal, that infringe the rights of CALL CENTER CONSULTING, S.L., or third parties, or that may damage, disable, overload or deteriorate the website or prevent the normal use of it by other users.

4.2 Prohibitions

The use of this website for illegal or unauthorized purposes, specifically and without taxation character: 1) Any form of violation of the rights of third parties (right to privacy, right to the image itself, intellectual and industrial property rights, etc.). 2) Perform, using the contents of this website, any type of advertising such as sending Unsolicited emails (spam) or similar communication. 3) Introduce computer viruses, defective files or any other software or program computer that may cause damage or unauthorized alteration of the contents or systems accessible through this website.

5. News

The information that appears on this web site is current as of the date of your last upgrade. The Holder reserves the right to update, modify or delete the information of this web site. CALL CENTER CONSULTING, S.L., reserves the right to modify without prior notice the structure of your website, both in form and content, even unsubscribe no need to notify users of this circumstance in advance.

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8. Privacy Policy

If you want to know our privacy policy or data protection read Sincerely,
https://www.mstholding.com/Documents/MST_Politica_Proteccion_Datos_2019.pdf

9. Cookies Policy

If you want to know our Cookies policy, read our Cookies Policy carefully
https://www.mstholding.com/Documents/MST_Mensaje_Cookies_2019.pdf

10. Hyperlinks

The user who wants to introduce links from their own web pages to the CALL CENTER CONSULTING, S.L., must comply with the conditions detailed to continuation without the ignorance of the same avoid the responsibilities derived of the law:

- 1) The link will only link to the home page or main page but you will not be able to reproduce it in any way (in-line links, copy of texts, graphics, etc.).
- 2) It will be prohibited in any case, in accordance with the applicable and current legislation in each moment, set frames or frames of any kind that surround this page or allow the visualization of the contents through Internet addresses different from those of the same and, in any case, when viewed together with content outside of it so that: (I) produces, or may produce, error, confusion or deception in users about the true origin of the service or contents; (II) suppose an act of comparison or unfair imitation; (III) serves to take advantage of the reputation of the MEDIA brand and prestige CALL CENTER CONSULTING, S.L., or (IV) in any other way is prohibited by the current legislation.
- 3) No false manifestation will be made from the page that introduces the link, inaccurate or incorrect about CALL CENTER CONSULTING, S.L., its employees or about the activities it develops.
- 4) In no case, it will be expressed on the page where the link that CALL CENTER CONSULTING, S.L., has given its consent for the insertion of the same or that otherwise sponsors, collaborates, verifies or supervises the sender's services.
- 5) The use of any word mark, graphic or mixed brand or any other is prohibited another distinctive of CALL CENTER CONSULTING, S.L., within the sender's page except in the cases allowed by the Law or expressly authorized by CALL CENTER CONSULTING, S.L., and provided that, in these cases, a direct link to the page is allowed web of CALL CENTER CONSULTING, S.L., in the manner established in this clause.
- 6) The page that establishes the link must faithfully comply with the Law and may not at any time If you have or link to your own or third-party content that: (i) is illegal, harmful or contrary to morals and good customs (pornographic, violent, racist, etc.); (ii) induce or may induce in the User the false conception that CALL CENTER CONSULTING, S.L., subscribes, endorses, adheres or in any way supports the ideas, manifestations or expressions, lawful or illegal, of the sender; (iii) are inappropriate or not relevant to the activity of CALL CENTER CONSULTING, S.L., in attention to the place, contents and theme of the sender's website.

In any case, CALL CENTER CONSULTING, S.L., reserves the right to prohibit the links to your website and to demand their withdrawal when they do not meet the conditions required in this section.

11. Responsibility

The user will be solely responsible for the infractions that may be incurred or for the damages that may be caused to third parties due to the improper or illegitimate use of the page Web. CALL CENTER CONSULTING, S.L., will not be liable for possible damages or damages that could be derived from interference, omissions, interruptions, viruses IT, telephone breakdowns or disconnections in the operational operation of electronic or computer systems, motivated by causes outside the company, of the delays or blockages in the use of such systems caused by deficiencies or overloads of telephone lines, overloads on the Internet system or other electronic systems. Likewise, CALL CENTER CONSULTING, S.L., is not responsible for possible damages that could cause the user an incorrect, erroneous, inappropriate or improper use of the services and contents of this website by it. CALL CENTER CONSULTING, S.L., does not guarantee the veracity nor is responsible for the consequences that could derive from the errors in the contents provided by third parties that may appear on this website.

Similarly, CALL CENTER CONSULTING, S.L., is not responsible for the content, products or services that can be viewed through electronic links (links), directly or indirectly, through the website, except in those cases provided in article 17 of Law 34/2002, of July 12, on Services of the Company of the Information and Electronic Commerce (LSSI). In case a user considers that there is a site linked to illegal or inappropriate content must inform them of CALL CENTER CONSULTING, S.L.,

The links do not necessarily represent the existence of a relationship between CALL CENTER CONSULTING, S.L., and the individuals and entities holding the pages to which give access to the recommendation, promotion or identification of CALL CENTER CONSULTING, S.L., with the statements, contents or services provided through them. CALL CENTER CONSULTING, S.L., reserves the right to withdraw so unilateral and at any time the links that appear on your website. CALL CENTER CONSULTING, S.L., does not know the contents and services of the sites linked and, therefore, is not responsible for damages caused by illegality, quality, outdated, unavailability, error and uselessness thereof or for any other damage that is not directly attributable to her. CALL CENTER CONSULTING, S.L., disclaims responsibility for "Cookies" that third parties may install on the hard drive of the user's computer.

12. Communications

For any communication that should be made must send an email email to info@mstholding.com or send a written communication to CALL CENTER CONSULTING, S.L., C / Comte d'Urgell 240-250. 2nd A - 08036 - Barcelona - Spain.

13. Jurisdiction and applicable legislation

The terms and conditions that govern this web site and all the relationships that could derived are safeguarded by Spanish legislation. Any dispute that may arise from accessing or using this web site will be of competence of the courts of Barcelona.